

# Roche Lake Resort

## POLICIES AND RULES

Respecting these policies and rules ensures all visitors will have a safe and enjoyable experience at Roche Lake Resort.

- **REGISTRATION** is required by all Visitors and all Lessees. We must have a head count for who is on site at all times for safety and for our water report.
- **CHECK IN** time is 4:00 pm – **CHECK OUT** time is 11:00 am. Please be considerate and observe check out times - we will likely have another guest arriving. If you are late leaving, you may be charged the equivalent on another night's stay.
- **VISITORS** and **LESSEES** are responsible for the actions of their visitors.
- **CHALETS:** Comfortably sleep 4 adults. We can accommodate families of up to 6 in one chalet, by adding one cot for \$15.00 a night. There are not six beds in the chalet. If you have more people, then you needed to book more chalets.
- **CAMPITES:** Management reserves the right to restrict the number of people, tents or RVs on any given site.
- **VEHICLES** and **PARKING:**
  - Please drive cautiously and **OBEY THE SPEED LIMIT** of **10 km/h**. This rule is for safety and to keep down the dust.
  - All vehicles must stay on designated roadways so as not to damage land or vegetation or disturb wildlife.
  - All vehicles **MUST PARK** in designated parking areas, not on roadways, not on the septic field, not on grass, not in the trees. If you cannot find parking, please see Staff at the lodge and we will assist you.
  - Please secure your vehicles and valuables. Report any vandalism or concerns to the Staff at the lodge.
  - Any **ATV's/Quads** brought on to the property (with the exception of Roche Lake Resort employees) are only allowed to be operated on the property for the purpose of **access or egress** to adjoining lands. Please do not ride on the septic field or any other grassy areas and do not ride around and around on site.
- **STORAGE:** Boats, trailers, recreational vehicles or all-terrain vehicles may only be stored with the express written permission of Management and they remain the sole responsibility of their owners.
- **FISHING LICENSES:** fishers must obtain and carry a BC Fresh Water Sport Fishing License available on-line at <http://www.fishing.gov.bc.ca/>.
- **PET POLICY:**
  - Owners **must have full control** of their pets at all times and **clean up after them**. We don't want to scoop the poop!
  - All dogs on the property must be on a leash, no longer than 6'.
  - Dogs must not be left unattended. Please keep your dog quiet and avoid chronic barking.
  - Do not allow your pet to dig holes on resort property.
  - **Aggressive dogs are forbidden.**
- **BEARS:** to avoid potential problems with bears;
  - If you are **camping:** lock food in your vehicle at night. Please use the garbage containers provided and maintain a clean campsite.
  - If you are in a **chalet** – keep your doors closed. Please use the garbage containers provided and maintain a clean chalet exterior.
  - **Never** feed or approach the bears. If you see a bear on the property, notify Management or Staff.
- **BATS:** Roche Lake is home to many bats. Please keep your doors and windows closed to keep them outside. They eat large quantities of bugs. They are protected and not to be harmed. Please notify Management or Staff if you experience a bat problem
- **BOATING:** please follow all signage and instruction with respect to launching, docking and/or moorage. Boat launching is from the boat launch only, for registered Visitors and Lessees only. Vehicles must not access the docks using the "service vehicles only" road beside the lodge, without the express written permission of Management. If you are staying in a campsite, please park your trailer at the campsite parking after launching your boat. Please clean up any garbage from your boat. Cleaning charges will apply if you do not.

- **CAMPERS / RV'ers:** Liquid and solid **WASTE /GREY WATER** must be disposed of off-site. Pouring waste water on open ground or in sump holes dug beneath trailers is prohibited. Please clean up any garbage from your site. Cleaning charges will apply if you do not.
- **SEPTIC:** Please do not put non-septic friendly items down the toilet. Toilet paper is septic friendly –paper towel is not. Feminine hygiene products are not.
- **CAMPFIRE SAFETY:**
  - Obey restrictions on fires. Fires may be limited or prohibited at certain times.
  - Campfires are permitted only in fire pits provided, **unless a fire ban is in effect**. Please do not relocate any fire pit. Fires must be small enough to fit inside the fire pit provided.
  - NEVER leave your campfire unattended.
  - Firewood is available at your campsite or at the resort office in the lodge.
  - Do not put cans, bottles, plastic, food or rocks in fire pit. Only wood and nothing else please.
  - Do not start campfires with gasoline or camping fuel. Keep flammable materials away from campfires.
  - Be sure your fire is completely extinguished before leaving your site or going to sleep at night.
  - YOU ARE RESPONSIBLE FOR KEEPING FIRES UNDER CONTROL.
- **FIRE PREVENTION:**
  - Use of fireworks or other explosives are prohibited on resort property, without the explicit permission of the resort Management.
  - Barbecues are permitted but must not be left unattended.
  - Forest fire safety plans are available in your chalet or at the lodge.
- **SMOKING BAN:** There is a no smoking policy for inside the chalets. A \$250.00 fine will be charged to Visitors who chose to disobey the non-smoking policy.
- **OCCUPANCY:**
  - **Chalets** - no more than 6 adults are allowed per chalet. There are not six beds in a chalet – this is a maximum number designed to accommodate couples. If booking for six singles, you will need more than one chalet. Hot water is limited - there is one shared hot water tank for one duplex chalet.
  - **Campsites** - A maximum of 4 adults are allowed per campsite, unless they are all members of a single family unit.
  - Any **DAMAGE** or **THEFT** from Roche Lake Resort, its chalets, campsites or boats will be charged directly to your credit card. Excess cleaning charges will apply if garbage left behind and not placed in receptacles provided.
- **ENVIRONMENT:** To protect the natural beauty of our resort, please do not remove or destroy any plants, fossils or rocks. Prevent pollution. Keep garbage, litter and foreign substances out of lakes, streams, and other water.
- **POOL AND HOT TUB:** Please obey rules posted at the pool and hot tub. There is no lifeguard on duty. No dogs in the pool area. Pool opens at 10:00 am and closes at dusk.
- **WATER** is for personal use only. Washing cars, boats or RVs or filling RV holding tanks or large water containers is prohibited. Bottled water is for sale at the lodge. Our water use and quality is strictly monitored by Interior Health.
- **NOISE:** Help yourself and others enjoy the peace and tranquility of our resort by avoiding excessive noise at any time of the day. **Loud partying**, use of stereos at high volume **or other rowdy behavior is not tolerated**. Please be considerate of others and minimize the use of your generators. Do NOT leave them running all day long. **Quiet hours are in effect from 11:00 pm to 7:00 am**. There are fines for noise violations and the offenders risk the potential of being asked to leave and not return to the resort.

Management reserves the right to refuse service. Any offence of the above, or other, which disrupts peace, safety or enjoyment of persons at the Resort, may result in the offender being asked to leave without refund. There are fines for choosing to ignore any of the Resort Policies and Rules.

Thank you,

Lauren and Neil Wilson

Roche Lake Resort